CBS CHITRA
a brokerage services firm

TERMS OF SERVICE

# Terms of Service

PT Chitra Brokerage Services

UAE | INDONESIA

www.ptchitrabrokerage.com

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LEGAL • TERMS

# Terms of Service

## 1 About these Terms

These Terms of Service ("Terms") govern your use of www.ptchitrabrokerage.com (the "Website"). The Website is operated by PT Chitra Brokerage Services ("Chitra", "we", "us" or "our"), a brokerage services firm registered in Indonesia (NPWP No. 04.671.176.5-906.000), with offices in Dubai (UAE) and Bali (Indonesia).

## 2 What we do

Chitra provides brokerage and consultancy services in four areas: ship sale and purchase, commodities trade brokerage (energy, metals, agricultural and environmental commodities), HR consultancy, and manpower supply.

The Website describes these services for general information only. Nothing on the Website is an offer capable of acceptance, a binding quotation, or a guarantee that any transaction, placement or outcome will be achieved.

## 3 Our role as a broker

- We introduce parties and help facilitate negotiations, but we are not a party to the contract between buyer and seller, unless a separate written agreement says otherwise.
- We do not guarantee that a counterparty will perform its obligations, pay, deliver, or complete a transaction.
- Any valuation guidance, market information or price indication we give is indicative only and may change without notice.

## 4 Separate service agreements and fees

Our services are provided only under a written engagement, mandate or service agreement signed or otherwise accepted by both parties. That agreement sets out our scope, commission or fees, and each party's responsibilities.

## 5 Recruitment, HR and manpower services

For HR consultancy and manpower supply, we screen and verify candidates' documents and credentials, but employers remain responsible for the lawful employment of workers, including contracts, wages, working conditions, insurance, work permits, and visas.

## 6 Compliance, sanctions and integrity

Trade in vessels and commodities is subject to laws on sanctions, export controls, anti-money-laundering, anti-bribery and customs. We may decline, pause or end any engagement, without liability, if we believe a proposed transaction or party may breach applicable law, sanctions or our internal compliance standards.

## 7 Limitation of liability

To the fullest extent permitted by law, Chitra and its directors, employees and agents are not liable for any indirect, incidental, special or consequential loss, or for loss of profit, revenue, business, data or goodwill, arising from your use of, or inability to use, the Website.

## 8 Governing law and disputes

These Terms are governed by the laws of the Republic of Indonesia and the United Arab Emirates (Dubai). The parties will first try to resolve any dispute in good faith through discussion. If unresolved, the dispute will be submitted to the competent courts or agreed arbitration bodies in Indonesia or Dubai.

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QUESTIONS ABOUT THESE POLICIES?

# Contact Us

For privacy requests or questions about these policies, our team will respond shortly.


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Indonesia +62 823 2280 9095

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info@ptchitrabrokerage.com

**WEBSITE**

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## OUR OFFICES


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